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Core Criteria Guidelines for Torque Converter Cores

Core criteria for Torque Converters returned to CIS on an exchange basis, are subjected to the following criteria to be considered for full or partial core credit. (Note: The following lists are not exhaustive, and Seller reserves the right to declare an Exchange Core unacceptable for other reasons, not listed.)

To be refunded Full Core Credit, the returned torque converter core must comply with the following conditions:

- Acceptable part number. The returned torque converter core must be the same arrangement number as the torque converter that was provided.
- The returned torque converter core must be fully assembled and complete. Should the torque converter s show signs that salvageable parts were removed, and non-salvageable parts were installed in their place, the torque converter s will be rejected and will not qualify for any core credit. The same policy applies to torque converter s that appear to have been salvaged and/or assembled from scrap components.
- The returned torque converter core must be a non-failed, running core.
- The returned torque converter core must be returned on the metal stand that was provided. Cores not returned on the metal stand may result in a \$1500.00 USD penalty. Improper shipment of torque converter core may result in additional reductions in core credit issued.
- The returned torque converter case cannot show visible signs of being cracked, broken, or welded.
- The returned torque converter core must not show signs of non-operational damage such as excessive rust, corrosion, mishandling, torch marks, water damage or fire damage.

Should the returned torque converter core not qualify for full core credit, it may qualify for Partial core Credit, if it meets the following conditions:

- If the returned torque converter core reveals repairable internal damage.
- If the returned torque converter core shows signs of non-operational damage (mishandling, excessive rust, corrosion, or pitting) that is not excessive and/or does not impede the ability to rebuild the returned torque converter core.

If the returned torque converter core reveals any of the following conditions, No Core credit will be issued:

- The returned torque converter core is an unacceptable part number.
- The returned torque converter core shows signs of Water or Fire damage.
- The returned torque converter core is disassembled or not complete.
- The returned torque converter core shows signs of an unsuccessful attempt to salvage.

IMPORTANT : Please note that the customer is responsible for the following criteria when preparing the torque converter core for shipment:

- All oil and fluids must be drained prior to shipment. A purge certificate must be attached to the torque converter core.
- The torque converter core must be securely fastened to the metal shipping stand.
- The torque converter core must be properly covered/wrapped as to prevent any damage during shipment.

BUYER'S FAILURE TO DELIVER AN ACCEPTABLE CORE WILL RESULT IN BUYER'S FORFEITURE OF ANY CLAIM TO THE CORE DEPOSIT.