



Consolidated Inventory Supply, Inc
3479 Northbend Circle
Alcoa, TN 37701 (USA)
Tel: +1 (865) 379-9705
Fax: +1 (865) 379-9706

CIS LIMITED WARRANTY POLICY – PARTS AND COMPONENTS

CIS warrants its **New Aftermarket Replacement parts** (noted by condition code of “A”), and its **New Genuine Surplus parts** to be free from defects in material and workmanship under normal use and service for a period of three (3) months from the original invoice date with the exception of parts otherwise noted below:

CIS parts sold as condition **Used**, and noted by condition code of “U,” are sold on the condition of “*as is, where is.*”

CIS parts sold as condition **New take-off or New, in less than perfect condition**, and noted by condition code of “B,” are warranted to be free from defects in material and workmanship under normal use and service for a period of **three (3) months from the original invoice date.**

CIS parts sold as condition **CORE**, and noted by condition code of “C,” are sold on the condition of “*as is, where is, and not applicable for usage.*”

Non-CIS Inventory Parts are considered “Special Order” and not bound by this Warranty. These include, but are not limited to: original surplus parts and products, all non-stocking items, and all outsourced parts from a secondary vendor and/or an authorized O.E.M distributor and/or wholesaler.

CIS Branded TraxPower Rubber Tracks are warranted to be free from defects in material and workmanship under normal use and service for a period of twelve (12) months from date of invoice. Please see warranty statement for all details.

Note: Rubber Tracks purchased from Regional Distribution Centers only carries the manufacturer’s warranty. Ask CSR for details.

Promotional Priced CIS Branded TraxPower Rubber Tracks are warranted to be free from defects in material and workmanship under normal use and service for a period of twelve (12) months from date of invoice. They are covered by a pro-rated warranty as per follows: 100% full warranty for months 1-3, 75% warranty for months 4-7, 50% warranty for months 8-9, and 25% warranty for months 10-12. No warranty after twelve months. The percentages represent the amount, based off original purchase price, of credit that will be applied towards a replacement track. If a replacement track is not available, the credit will be applied towards customer’s account.

CIS Rebuilt and Repaired Components, and noted by the condition code of “R”, are warranted to be free from defects in material and workmanship under normal use and service conditions for a period of three (3) months from the original date of invoice. Component warranty registration is required, as is approved installation and commissioning procedures. Any other warranty coverage, expressed or implied, is limited to this warranty statement or agreed modifications to this component warranty as may be added to the final order and/or invoice.

CIS Responsibilities and Limitations, if the claim procedure has been followed (Please see Return Merchandise Procedure) and CIS determines the claim as approved, the following describes the maximum responsibility of CIS:

Parts: CIS, at its option, will replace part or credit customer's account.

CIS shall not, under any circumstances, be liable for any incidental, indirect, special or consequential damages, including, but not limited to: Rental or substitute equipment, Idle or travel time and charges, Diagnostic time or charges, Labor or service charges, Transportation or towing charges, Loss of profit or revenue, damage of loss of other property or equipment.

CIS is relieved of its obligation under this limited warranty if any product is modified, altered, and/or dismantled, in any and all ways and means, without written approval by CIS authorized personnel.

Where permitted by law, CIS makes no warranties, representations, or promises, expressed or implied, as to the quality, performance, or freedom from defects of products, other than those set forth on this page. No implied warranty of merchantability or fitness is made.

Section 1: Definitions

In this Limited Warranty policy, the defined terms are bolded and capitalized:

1. **"New"** refers to a part or product that is brand new, and has not been used or placed in actual operation, as deemed appropriate for the part in question at the time of quotation and/or order. For **New Genuine Surplus Parts**, the part may, or may not be in the original packaging and/or the packaging could show signs of being stocked for an extended period. (Aka: extended shelf life).
2. **"New take-off,"** and/or **"New, in less than perfect condition,"** refers to a part that has been installed, but not actually placed in an operational environment (although in regard to components requiring testing upon completion, the part may, or may not have, been subjected to nominal usage as deemed required for the complete testing of such part) and/or a new part that has been subjected to nominal cleaning methods, that may have attributed to cosmetic variances of the part, but has not hampered the usability of the part for the application required. Both of these part examples will be identified with a condition code of **"B,"** and relevant details will be available at the time of quotation and/or order.
3. **"Core"** refers to a part that has been deemed to be non-suitable for any applicational usage, and only has value only as a part that can be returned to offset a core charge. Parts sold under this condition will be identified with a condition code of **"C,"** and relevant details will be available at time of quotation and/or order.
 - a. Note: This is not related to parts sold by CIS that requires a core from the customer. That is a **Core Charge**.
4. **"Rebuilt"** and/ or **"Repaired"** refers to a part that has been rebuilt and/or repaired by the usage of any combination of New and/or Used parts (that meets OEM reusability guidelines) and/or used products (that meets OEM reusability guidelines), and has been performed in such a manner that the final product meets and/or exceeds OEM specifications. Parts sold under this condition will be identified with a condition code of **"R"** and relevant details available at time of quotation and/or order.
5. **"Used"** refers to a part that has been installed, and subjected to operational usage conditions.
6. **"As is, where is"** refers to a part or product that is sold in whatever condition it is at the time of delivery, and it is **not covered by any warranty, of any kind**.

7. **“As is, where is, and not applicable for usage”** refers to a part that does not have any applicational value. It is not intended to be installed in any application, and it **is not covered by any warranty, of any kind.**
8. **“Special Order”** refers to parts and products that are sourced, and not part of CIS inventory at the time of quotation or order. Details will be available at the time of quotation or order and it **is not covered by any warranty, of any kind.**
9. **“Regional Distribution Center”** refers to rubber tracks sourced from a non-CIS affiliated supplier, and any warranty, of any kind, is limited to the coverage as provided by the manufacturer, and as detailed in the *“CIS Regional Distribution Center-Limited Rubber Track Warranty,”* documentation.
10. **Promotional Priced CIS Branded TraxPower Rubber Tracks** refers to rubber tracks sourced from the continued same vendor as the **CIS Branded TraxPower Rubber Tracks,** but they are purchased at a lower cost due to purchasing opportunities to buy older inventory and therefore the price to the customer is lower. The warranty coverage is reduced in relation to the reduced price.

Cis Rubber Tracks and/or Consolidated Inventory Supply, Inc., reserves the right to qualify any claim and to discontinue and / or modify this warranty at any time, for any reason.

Warranty_v 0.2